



**GLOBAL
PARTNERSHIP FOR
SOCIAL
ACCOUNTABILITY**

Newsletter

The GPSA Team wishes everyone Happy Holidays and Best Wishes for the New Year! We look forward to continue working collaboratively to achieve reduced poverty and shared prosperity.

GPSA project in Tajikistan sees water fee collection rates improve as a result of enhanced transparency and consumer trust



In the GPSA project led by Oxfam in Tajikistan, the establishment of a Water Service Providers' Advisory Board, led by women, in the remote Muminabad district in southern Tajikistan has led to better service complaint registration, better follow-up and problem-solving by the water service provider. This enhanced transparency has increased the trust of consumers in the service provider. As a result, the water provider was able to see an increased rate of drinking water supply service fee collection from 70% to 85% within two months of establishment of the Advisory Board. [Read more >>](#)

GPSA Global Partners Forum: May 12-13, 2015

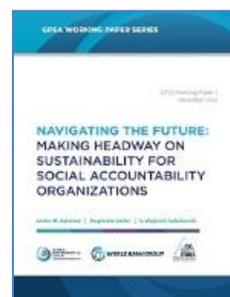
The **2015 GPSA Global Partners Forum** will convene the GPSA Partners from civil society, academia, think tanks, donors, international agencies and government for in-depth discussion, debate and sharing. Themes will revolve around: practicing Strategic Social Accountability, thinking and acting politically, constructive engagement across sectors; collaboration; and building sustainability for social accountability organizations to lead governance solutions into the future. The Forum will also host the ceremony for the **GPSA Award for Leadership in Social Accountability**.

[Read more >>](#)



Making Headway on Sustainability for Social Accountability CSOs

GPSA partnered with the **Johns Hopkins University's Center for Civil Society Studies** to research the issue of financial sustainability for civil society organizations operating in the social accountability sector. **GPSA Working Paper 2** reviews the options for these CSOs and suggests five concrete strategies that social accountability organizations can consider, drawing on literature, interviews, organizational website and an analysis of recent trends in nonprofit finance. On December 17, Lester Salamon presented the paper's findings in a Brown Bag Lunch event at the Bank. [Download the paper >>](#) | [Blog >>](#) | [Working Paper Launch event >>](#)



GPSA Independent Evaluation is ongoing

As mandated by the GPSA **Board Paper**, the program is undergoing an external, formative evaluation that looks at the first two years of its implementation. The Evaluation is conducted by **Mark Robinson**, former Deputy Director at the UK's **Department for International Development (DfID)**. The evaluation concentrates on the GPSA's processes in its grant-making, knowledge activities, capacity building work, and partnership network. The evaluation also looks at the role of the program in the World Bank's institutional framework, which will assist the

GPSA Secretariat in identifying critical improvements and adjustments to the program's overall design and implementation process.

What we learned in recent events

GPSA meets Canadian CSOs | Re-Imagining Social Accountability for Results

On December 2, Aga Khan Foundation Canada, represented by its CEO Khalil Shariff, hosted the GPSA for a presentation and panel discussion to civil society, researchers and business leaders in Ottawa on the same day. Center of the discussion was the current state of civil society and recommendations for new perspectives on future engagement through social accountability. The GPSA was also represented in a high-level meeting at the Department of Foreign Affairs and Development of Canada, who showed interest in strengthening citizen voice in societies around the world. The discussion also touched upon ways to implement social accountability in extractive industries.

[Read more >>](#)



Making Rights a Reality for All: An interactive Discussion on Participatory Monitoring and Social Accountability

On December 2, 2014 the United Nations hosted a high-level discussion as part of the Consultations on the Implementation of the Post-2015 Development Agenda. Moderated by Maria Poli, Senior Governance and Social Accountability Adviser at the GPSA, the event presented the final results of the **Participatory Monitoring and Accountability Consultation**, which focuses on the idea that people-led, transparent and inclusive processes for monitoring progress on the new development goals will be essential to achieving these goals.

[Read more >>](#)



Evidence on the Constructive Approach to governance

On October 30, we joined a London roundtable convened by World Vision and the Overseas Development Institute, in collaboration with the Global Partnership for Social Accountability, Making all Voices Count and the Transparency and Accountability Initiative. We explored how some practitioners have applied the “**sandwich strategy**”, coined by Jonathan Fox, in their social accountability practice, and how donors can support.

[Read more >>](#)

GPSA Grantees

Morocco | CARE Morocco and Near East Foundation launch project to strengthen social accountability in education

On 16 December 2014, **CARE Morocco** together with the Near East Foundation (NEF) organized a workshop to launch its project that will work to introduce and apply social accountability mechanisms to improve public services in education in the country. Its work will focus on improving the capacities of parent associations with regard to monitoring the quality of education, in the regions of Grand Casablanca and Marrakech. “*The project will extend for 4 years and will allow us to mobilize the joint experience of CARE Morocco and the NEF in the area of reinforcing public participation in the evaluation of public performance, particularly in education*”, said Mrs. Hlima Razkaoui, Country Director for CARE Morocco.

[Read more >>](#)



Uganda | Launch of Project to support transparency and accountability in public contracts

On December 10, 2014, the World Bank's Country Manager for Uganda, Mr. Ahmadou Moustapha Ndiaye signed the GPSA grant agreement for the “Enhancing Accountability and Performance of Social Service Contracts in Uganda Project”, to be implemented by Ugandan civil society organization **Africa Freedom of Information**

Centre (AFIC). The GPSA is supporting AFIC to integrate social accountability mechanisms to enhance transparency and accountability of public contracting in the agriculture, education and health sectors in five Northern and South western Uganda districts in order to improve service delivery in those sectors. The four-year project is closely aligned with the World Bank agenda in Uganda to help promote transparency and accountability of public contracting.

[Read more >>](#)



Gates Foundation and Open Government Partnership join Global Partnership

The Global Partnership has continued to expand, with now 215 organizations actively participating as Partners of the GPSA. The collaboration with Gates Foundation will concentrate on knowledge and capacity building activities around the application of social accountability mechanisms to the extractive industries, as well as their role in fiscal reforms. The Open Government Partnership and the GPSA will collaborate to better coordinate OGP priorities and country action plans with GPSA activities, such as its Call for Proposals and supporting capacity building for GPSA grantees in OGP member countries.

New GPSA Global Partners

 American University School of International Service	 Columbia University Mailman School of Public Health	 European Venture Philanthropy Association	 Gates Foundation	 International Center for Journalists	 THE VAN LEER JERUSALEM INSTITUTE מכון ון ליר בירושלים معهد فان لير في القدس
 International Planned Parenthood Federation	 International Rescue Committee	 Mexicanos Primero	 Open Government Partnership	 Universidad de San Andres (Argentina)	Van Leer Institute

[View the updated list >>](#)

Upcoming Events

Social Accountability Research Workshop | Round Table of Academics on Social Accountability, exploring key themes and trends in social accountability research | January 23, 2015. Details coming soon at www.theGPSA.org

Past Events

Did you miss a GPSA Brown Bag Lunch? Webinar? See video recordings of past events:

Money for Development: Financially Sustainable Social Accountability Models | Brown Bag Lunch with Lester Salamon who presented his research on sustainability strategies for social accountability organizations. | December 17, 2014. [Read more >>](#)

The Risks of Conditional Cash Transfer Programs and how to reduce them: the Role of Transparency, Participation and Social Accountability | Webinar with Felipe Hevia (CCS-CIESAS Mexico) | December 11, 2014. | [Read more and watch a recording >>](#)

Engaging Marginalised Communities in the Process of Accountability in Health – COPASAH Perspectives and Experiences | Webinar with Edward Premdas Pinto (COPASAH South Asia Coordinator), December 11, 2014 and Expert Forum with Walter Flores (CEGGS Guatemala), Nov. 30 – Dec 3 | [Read more and watch a](#)

[recording >>](#)

Trust, incentives and citizen engagement: Drivers for improving health & education service delivery in MENA | Brown Bag Lunch discussing the findings of the forthcoming World Bank MENA regional flagship report '*Trust, Voice and Incentives: Learning from Local Successes in Service Delivery in the Middle East and North Africa*'. November 20, 2014 [Read more and watch a recording >>](#)

Resources

Navigating the Future: Making Headway on Sustainability for Social Accountability Organizations | GPSA Working Paper 2, now available, explores opportunities for civil society organizations working in social accountability to navigate the path to financial sustainability by applying lessons learned from other social purpose organizations | [Download the paper >>](#)

In search of the game changers: rethinking social accountability | This paper by Fletcher Tembo and Jenny Chapman discusses a number of current debates regarding the effectiveness of accountability programmes. Drawing on lessons from the five-year Mwananchi social accountability programme, the authors argue for greater innovation and flexibility from donors, and analyse the need to identify and support project interlocutors with the power to really 'change the game'. | [Read the study >>](#)

Subte.Data | New site on Open Data and Public Transportation by the Laboratorio de Políticas Públicas. Focusing on the subway system, this initiative aims at using open data tools to promote citizen participation in the transport policy in Buenos Aires (Argentina). | [Visit the site >>](#)

Coming Soon!

A Collective Action Approach against Corruption: the Case of the Dominican Republic | GPSA Working Paper 3 by Daniel Kaufmann, Andrea Gallina and Roby Senderowitsch documents the IPAC (Iniciativa Participativa Anti-Corrupcion – the Participatory Initiative Against Corruption), a multi-stakeholder participatory effort. Coming early 2015 | See <http://GPSAknowledge.org>

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